



WE CAN SAVE **CALL CENTER JOBS**

Thousands of customer service jobs have disappeared as corporations send more work out of state to boost their profits at the expense of working people. **In Connecticut, we have a chance to pass a bill that will help make sure those good jobs stay in our communities. And now it's more important than ever.**

In February 2019, AT&T announced the closing of multiple Meriden, CT call centers, eliminating 90 good jobs from the community. AT&T received \$20 billion in corporate tax breaks from the 2017 tax bill, then proceeded to kill 10,700 union jobs in 2018 alone.

We need to let our elected leaders know that keeping Connecticut workers employed and our communities strong should be their top priority – and we need to take action NOW.

CALL YOUR STATE SENATOR: **855-980-2352**

Calling is easy and will make a real difference. Here's what you can say when you are connected:

Hello, my name is _____ and I am a constituent and union member. I'm calling to urge my State Senator to support the Act Concerning Call Centers and Notice of Closure (SB-990) to save call center jobs in Connecticut and keep workers employed.

The Act Concerning Call Centers and Notice of Closure (SB-990) will work to stop companies from sending jobs out of state by:

- Requiring companies that intend to relocate 30% or more of their annual call volume out of Connecticut to notify the Labor Commissioner.
- Ending grants, loans, and tax benefits for companies that move at least 30% of calls out of state.
- Requiring all state agencies to ensure that all business related call center work is performed by companies located in Connecticut.

CWA

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